



Managing Organizational Change: Process, Social Construction and Dialogue

By Muayyad Jabri



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Managing Organisational Change describes change as a socially constructed process, reinforced by the interactions of employees at all levels. The book emphasises the fact that change is an on-going phenomenon, not an event that will soon be over once the consultants have left, but a permanent feature of an adaptable organisation.

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Review

'Jabri takes a thoroughly multi-disciplinary approach to the complexities of organisational change and of the people that try to manage it - making this text highly appropriate for undergraduate or postgraduate students who wish to develop their knowledge and understanding of the area. The reader is carefully guided through the most prominent conventional theories and their more radical challengers, accompanied along the way by an array of organisational metaphors, anecdotes and parables.' - Tina Bass, University of Coventry, UK 'This is quite an amazing book. It is organized around and teaches very current perspectives on organizational change, such as communication, discourse and dialog, which have not previously found their way into textbooks. It is intellectually sophisticated - it would be a wonderful manual for academics who want to learn current thinking about managing change. Yet it also conveys its ideas clearly and presents multiple examples that can help both advanced students and practitioners learn about and gain skill in implementing key elements of change. It should provide an singularly helpful resource to academics, students and practitioners.' - Jean Bartunek, Boston College, USA 'Jabri weaves together traditional approaches to organizational change with recent research that considers change as an ongoing, socially constructed process constituted through dialogical interaction, thereby providing a depth of understanding of organizational change that is often lacking in texts that deal with change as a 'thing'. This book will help readers better understand how planned change and continuous change interact through socially constructed 'reality' powerfully shaped by talk and interaction between people, processes and material things. This book is a very welcome addition for those seeking to understand how to bring about positive change in their organizations.' - Elden Wiebe, The King's University College, Canada

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About the Author

Muayyad Jabri is Associate Professor at the University of New England Business School in Australia. He holds an MSocSc from Birmingham Business School (University of Birmingham) and a PhD from Manchester Business School (University of Manchester). As a Visiting Professor in a number of universities in Europe and the People's Republic of China (1997–2001), he has developed a keen interest in the philosophy of change as inspired by the work of Merleau-Ponty, Alfred North Whitehead and Mikhail Bakhtin. Muayyad previously held teaching positions at the University of Wollongong and Manchester Business School.

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