



# Managing Health Care Information Systems: A Practical Approach for Health Care Executives

By Karen A. Wager, Frances Wickham Lee, John P. Glaser



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*Managing Health Care Information Systems* teaches key principles, methods, and applications necessary to provide access to timely, complete, accurate, legible, and relevant health care information. Written by experts for students and professionals, this well-timed book provides detailed information on the foundations of health care information management; the history, legacy, and future of health care information systems; the architecture and technologies that support health care information systems; and the challenges for senior management in information technology, such as organization, alignment with strategic planning, governance, planning initiatives, and assessing and achieving value. Comprehensive in scope, *Managing Health Care Information Systems* includes substantial discussion of data quality, regulation, laws, and standards; strategies for system acquisition, use, and support; and standards and security. Each chapter includes an overview and summary of the material, as well as learning activities. The activities provide students with the opportunity to explore more fully the concepts presented.

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### Editorial Review

#### Review

"This should be required reading for all health care administrators... This book is grounded in this research, which is a strong point. . . . It gives some practical advice on how to manage the project to success... This experience is invaluable." -- *Anne M. Bobb, BS Pharm (Northwestern Memorial Hospital), in Doody Publishing.*

#### Review

"This is the first book that comprehensively describes both opportunities and issues in the effective management of information technology in health care."

—James. I. Cash, Ph.D., retired James E. Robinson Professor, Harvard Business School, and chairman of IT Committee, Partners Healthcare Board of Trustees

"The challenges of managing information systems and technology in an electronic health care environment are many. But finally here is a book that succinctly takes the reader from the basics to the boardroom in meeting such challenges. This book is a great resource."

—Melanie S. Brodnik, Ph.D., director, Health Informatics and Information Management, The Ohio State University

"As IT breaks out of the business office and permeates the clinical world, every health care executive will need first-hand, in-depth knowledge of the topic. This book is just what that the doctor ordered."

—Mark Leavitt, M.D., Ph.D., medical director and director of ambulatory care, Healthcare Information and Management Systems Society

"*Managing Healthcare Information Systems* transcends the complexity of health care and presents in one place, a clear, concise view of health care computing. The detail and clarity of the book speak to the author's in-depth knowledge of health care computing and their ability to make it understandable for all in the field. This book must be the foundation for all students embarking on careers in health care and is an outstanding refresher for those of us already in the field."

—Bert Reese, vice president and chief information officer, Sentara Healthcare

#### From the Back Cover

#### *Managing Health Care Information Systems*

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### Praise for *Managing Health Care Information Systems*

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"Collaboration among authors—academicians and a nationally known CIO—has produced an excellent resource for graduate students and health care executives who wish to learn about health information technologies, systems, and their management."

—Ramesh K. Shukla, Ph.D., professor and director, Williamson Institute for Healthcare Leadership, Department of Health Administration, Virginia Commonwealth University

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